OnBase® License & Service Fee Schedule

U.S. Domestic - Effective June 1, 2003

Definitions

The following definitions are currently used for determining license requirements for a particular OnBase solution.

"Document(s)" Any information in any format including but not limited to traditional documents, data, database records, audio, video or any other information objects.

"Entity" A single corporation, organization or other legal entity.

"Institution" An Entity, subject to the following:
- A holding company does NOT qualify as an Institution.
- A cooperative organization ("co-op") does NOT qualify as an Institution.
- Entire State, Federal, and foreign government entities do not qualify as institutions.
- A Service Bureau does not qualify as an Institution.
- A corporation, other than a holding company, and its wholly owned subsidiaries and business units are considered an Institution provided that a) use is governed by a single Software License Agreement (no renegotiating for each department or business unit) and b) there is a single point of purchasing for the OnBase Software.
- In the United States, Local and County governments may be licensed as a single institution provided that a) use is governed by a single Software License Agreement and b) there is a single point of purchasing for the OnBase Software.

"Department" A business segment of an Institution identified separately on the basis of customary responsibilities, including but not limited to such business segments as Accounts Receivable, Accounts Payable, Cashiering, Human Resources, Production, Legal, Sales, Marketing, and Customer Service. A Department may NOT span across Affiliates or separate business units of an Institution. If you have any doubt about the definition of "Department" for a particular implementation, please contact Hyland Software for clarification.

"Module" or "Software Module"
An area of functionality or grouping of related areas of functionality licensed by Hyland Software for use in a specified manner or for a specified purpose. A Module is NOT simply a piece of software and in some cases may not correspond at all to any actual software program code.

"OnBase Database"
A single instance of the unique OnBase Database (in whole or in part) operating on a single database server computer (or cluster) at a single physical location. Unless otherwise specified, the term "Database" or "database" used alone in this document shall mean "OnBase Database"

"Service Bureau"
Any entity that would use the OnBase Software for the processing, storage or handling of third-party Documents other than as a byproduct of its own business processes. An entity that is primarily in the business of processing Documents for third-parties, is considered by Hyland Software to be a Service Bureau, whether or not said entity is paid for such service.

"Application Service Provider" Any Entity that hosts the OnBase® Software on servers and systems that are owned or controlled by that Entity and that solely permits third parties to use the OnBase® Software remotely, via the Internet or any other means of remote communications and access, to capture, store, process and/or access such third party users' own Document(s) in fulfillment of their own business processes. Any Entity that uses the OnBase® Software as described is considered to be an Application Service Provider whether or not the third party users are required to pay any amounts to such Entity for such uses of the OnBase® Software and whether or

not such Entity is in any other manner compensated by any of such third party users. [PLEASE CONTACT HYLAND SOFTWARE TO DETERMINE ASP LICENSING NEEDS]

"Business Process Outsourcing Provider" Any Entity that hosts the OnBase® Software on servers and systems that are owned or controlled by that Entity, that solely performs for third parties on an "outsourced" basis one or more discrete business processes that such third parties otherwise would perform themselves in the conduct of their own businesses, and that uses the OnBase® Software to capture, store, process and/or access Document(s) of such third parties in the performance of such outsourced business processes. Any Entity that uses the OnBase® Software as described is considered by Hyland Software to be a Business Process Outsourcing Provider whether or not the third parties it services are required to pay any amounts to such Entity for such Entity's use of the OnBase® Software and whether or not such Entity is in any other manner compensated by any of such third parties. [PLEASE CONTACT HYLAND SOFTWARE TO DETERMINE BPO LICENSING NEEDS]

Software Licensing Rules

Products contained in this OnBase License Fee Schedule may only be licensed to specific Institutions.

Permitted Use
Each OnBase Software Module is licensed for a specific "Permitted Use". Permitted Use consists of the definitions below and may be further qualified by Module specific license restrictions (see comments near Module prices on this document) and practical limitations due to product design or unique implementation.

- **Service Bureau License** – Module may be used by service bureau for one of its Customers.
- **Institution License** – Module may be used within the Institution at large.
- **Departmental License** – Module may be used within a specified Department. See definitions section, "Department".
- **Workstation License** – A single instance of the module may be used on a designated computer or cluster.   The Workstation License includes permission to install the Module on up to two additional computers or clusters solely for the purposes of disaster recover, integration, or testing by the Institution to which the Software is licensed.
- **Concurrent-User License** – A single instance of the module may be used on any workstation or server. Concurrent access means an end user may install the Software Module on as many computers as they wish, but only the licensed number of Concurrent Users may use the Software Module simultaneously. Concurrent-User Clients have a minimum connection (lease) time of five (5) minutes.
- **Named-User License** – A designated individual person may use one object or instance of the Module.
- **Stand-Alone License** – A single instance of the Module may be used on a specific workstation.
- **Per-Query License** – Module tracks the number of retrieval queries being made to the OnBase database.

IMPORTANT NOTES: Certain licenses (such as Workflow Clients) work in conjunction with the OnBase Client; therefore they require a Concurrent-User Client License, Workstation Client License or Named User Client License. Please make sure to check the "OnBase / 3rd Party Requirements" for each module. To access any functionality within the OnBase system, a Client License is required (unless otherwise noted).

All third party requirements involve additional software/hardware, which is sold separately.

OnBase Server Modules

Product Name	Product Description	OnBase / 3rd Party Requirements	Product Code	License Fee
Multi-User License	Provides utilities, OnBase Configuration, Basic Text Search and Print Servers, and a License to use the copyrighted OnBase Database in a single institution, multi-user environment. These licenses are not transferable to service bureau customers.	OnBase: Required for each Institution and each OnBase Database within that Institution. 3rd Party: Requires a supported SQL DBMS.	OBIPW1	$5,000
Web Server	Provides an ActiveX or HTML browser interface to access documents stored in an OnBase database via the Internet, Extranet or corporate Intranet.	OnBase: In order to access documents via the web server, you need either a Concurrent Client license or a Named User Client license. 3rd Party: Requires IIS 4.0 or greater. Web Server is only for Microsoft Windows NT or Windows 2000 family of operating systems.	WTIPW1	$10,000
EDM Services	Provides Electronic Document Management capabilities for the storage of 3rd party application documents and revision control functionality for word processing, spreadsheet, presentation, E-Forms, and image documents. Other features include ad-hoc document storage, check in/check out, and document templates.	3rd Party: If saving and retrieving from within 3rd party applications (i.e. MS Word and Excel), then licenses for those software applications are required. It is your responsibility to verify any ODMA-compliant applications can be stored directly into the system. Make no assumptions.	DMIPI1	$5,000
Lotus Notes E-mail Integration	Provides for the archiving of individual Lotus Notes e-mail messages and attachments in OnBase from within the Lotus Notes Client. Utilizing a Lotus Notes Shared Action, the user can import messages and attachments into OnBase via the OnBase import dialog.	OnBase: In order to store and access these e-mails messages/attachments, you need one of the three OnBase Client licenses. 3rd Party: Requires Lotus Notes release 5.	LNIPI1	$4,000
Outlook Integration	Provides Outlook users the ability to interact with OnBase through the standard Outlook E-mail client interface. Provides users with the ability to save e-mails and/or any	OnBase: In order to store and access these e-mails messages/attachments, you	OLIPI1	$5,000

	associated attachments by simply dragging the e-mail to the "OnBase" Outlook folder. Also, provides an OnBase retrieval user interface.	need one of the three OnBase Client licenses. 3rd Party: Requires Microsoft Outlook 2000 and above.		
Virtual Print Driver	Provides a method to capture, index and store the print stream from any printable application and store the information as a TIFF image within the OnBase document repository.	OnBase: In order to store these documents you need one of the three OnBase Client licenses. 3rd Party: Functions with Windows 2000 and XP. To use Windows 98 or NT, you must purchase Leadtools Print Driver sold separately.	PTIPC1	$5,000
Plumtree Portal Extension	A set of OnBase portlets for the Plumtree Portal Server platform.	OnBase: Requires a valid Web Server license (WTIPW1). Requires an OnBase Concurrent Client license. 3rd Party: Requires supported client-side Web browser. Requires the Plumtree portal server.	PPIPI1	$7,000
Monarch Data Mining Integration	Provides the ability to explore, consolidate and format business transactions by extracting data from COLD/ERM information stored within the OnBase system for use within desktop applications such as Excel, 123, Access, dBase, and Paradox.	OnBase: Requires one of the three OnBase Client licenses. 3rd Party: Requires version 5.0 or higher of Monarch software.	MNIPI1	$5,000
Monarch Web-based Integration	Provides the ability to explore, consolidate and format business transactions by extracting data from COLD/ERM information stored within the OnBase system for use within desktop applications such as Excel, 123, Access, dBase, and Paradox.	OnBase: Requires a Web Server license (WTIPW1). Requires an OnBase Client license. 3rd Party: Requires version 4.0 or greater of	MNIPI2	$15,000

		Datawatch RMS software. Requires Apache Tomcat 4.2 and Microsoft IIS 4.0 or greater.		
Single User License	Provides utilities, OnBase Configuration, Basic Text Search and Print Servers, three-tier OnBase Broker and a License to use the copyrighted OnBase Database in conjunction with a supported SQL Database Management System (DBMS) in a single institution environment. For Single User environments. These licenses are not transferable to service bureau customers.	OnBase: Required for each Institution and each OnBase Database within that Institution. Includes a Workstation Client license (CTIPW1). 3rd Party: Requires a supported SQL DBMS.	OBIPA1	$1,000

OnBase Client Modules

Please read the following prior to reviewing the Client Module licenses:

1. Some client licenses below are tiered. Here is an example of how the tiers work: Customer purchases 150 licenses. The first 100 licenses cost $1,200 each. The next 50 licenses cost $1,000 each. Future licenses purchased by Customer begin at the discount where their last purchase was made.
2. Most processing modules are accessed from the Client.
3. Concurrent clients work <u>only</u> with other licenses of a concurrent nature. (For example, you cannot log in with a *Concurrent* Client and utilize a Workflow *Workstation* Client. You would need a Workflow *Concurrent* Client.)
4. Workstation clients work with other licenses of a workstation or concurrent nature.
5. Named clients work with other licenses of a named or concurrent nature.

Product Name	Product Description	OnBase / 3rd Party Requirements	Product Code	License Fee
Concurrent Client	Provides retrieval, viewing, printing, and management of documents. Concurrent license lease begins upon Client login/connection and ends when user closes the Client or 5 minutes, whichever is later. Both a thick or thin client can use this license.	Qty 1-100 Qty 101-200 Qty 201+	CTIPC1 CTIPC2 CTIPC3	$1,200 each $1,000 each $800 each
Workstation Client	Provides retrieval, viewing, printing, and management of documents. Only a thick client can use this license.	Qty 1-100 Qty 101-200 Qty 201+	CTIPW1 CTIPW2 CTIPW3	$600 each $500 each $400 each
Named User Client	Provides retrieval, viewing, printing, and management of	Qty 1-100	CTIPN1	$600 each

	documents for a single named user. Both a thick or thin client can use this license.	Qty 101-200	CTIPN2	$500 each
		Qty 201+	CTIPN3	$400 each
Host Enabler Concurrent Client	Provides image enabling for host applications.	OnBase: Requires one of the three OnBase Client licenses. Native Support: Provides connectivity to VT-100, VT-220 & ANSI terminal types. 3rd Party: Requires the supported host emulator software. (some limitations exist): • NetManage Rumba version 5.2, 6.0 (2000) or 7.1 (for AS/400 – 5250, Mainframe – 3270 & UNIX) • IBM Client Access version 4.4 (for AS/400 – 5250) • WRQ Reflections version 8.0 (ReGIS Graphics version only) • Attachmate version 6.4	HEIPC1	$300 each
Host Enabler Workstation Client	Provides image enabling for host applications.	OnBase: Requires one of the three OnBase Client licenses. Native Support: Provides connectivity to VT-100, VT-220 & ANSI terminal types. 3rd Party: Requires the supported host emulator software. (some limitations exist): • NetManage Rumba version 5.2, 6.0 (2000) or 7.1 (for AS/400 – 5250, Mainframe – 3270 & UNIX) • IBM Client Access version 4.4 (for AS/400 – 5250)	HEIPW1	$150 each

		• WRQ Reflections version 8.0 (ReGIS Graphics version only) • Attachmate version 6.4		
Signature / ID Client	Simple Visual Basic application limited to the retrieval and display of Signature Cards and Photo ID's for use by financial institution teller workstations.	3rd Party: Requires a Kodak or Wang viewer installed on the workstation.	FNIPW1	$200 each
Digital Signature	Provides Digital Signature approval functionality as well as the standard ApproveIT desktop license.	Requires one of the three OnBase Client licenses.	SGIPN1	$250 each
132 Column Video Font	Provides the ability to view a complete 132-character wide COLD report in 800 x 600 screen resolution without having to scroll right and left to find the information.	Qty 1-100 desktops Qty 101+ desktops OnBase: Requires one of the three OnBase Client licenses.	FOIPI1 FOIPI2	$2,000 $5,000

OnBase Workflow Modules

Please read the following prior to reviewing the Workflow Module licenses:

1. Most commonly, Workflow will utilize OnBase E-Forms (`FMIPI1`). Make sure to purchase E-Forms if they will be relevant to the Workflow solution.
2. *Consulting Services fees are listed in the service section of this document.*

Product Name	Product Description	OnBase / 3rd Party Requirements	Product Code	License Fee
Workflow Departmental Server	Provides electronic document routing through a configurable work process. Includes pre-configured rules, actions, transitions, and notifications and additional capabilities for VB scripts. Allows one department within an organization to create workflow solutions specific to that department (e.g. an AP department may implement a Requisition process and a Payables Review process. If more than one department wishes to use Workflow, they must license additional department licenses). This license may be applied toward purchase of Workflow Enterprise Server within one year of the purchase date.	OnBase: In order to access the workflow client interface you need one of the three OnBase Client licenses as well as a Workflow Client license (WFIPC1, WFIPW1, or WWIPN1).	WFIPD1	$10,000
Workflow Enterprise Server	Provides electronic document routing through a configurable work process. Includes pre-configured rules, actions, transitions, and notifications and additional capabilities for VB scripts.	OnBase: In order to access the workflow client interface you need one of the three OnBase Client licenses as well as a Workflow Client license	WFIPI1	$50,000

	Provides any number of workflow applications to be implemented by any number of departments within the enterprise.	(WFIPC1, WFIPW1, or WWIPN1).		
Workflow Concurrent Client	Provides access to Workflow functions in order to perform work and complete tasks on documents. License lease begins upon first Workflow activity, ends when user closes or minimizes Workflow.	OnBase: Requires one of the three OnBase Client licenses. Requires a Workflow Server license (WFIPD1 or WFIPI1).	WFIPC1	$1,000 each
Workflow Workstation Client	Provides access to Workflow functions in order to perform work and complete tasks on documents.	OnBase: Requires an OnBase Workstation Client license. Requires a Workflow Server license (WFIPD1 or WFIPI1).	WFIPW1	$500 each
Workflow Named User Client	Provides access to Workflow functions in order to perform work and complete tasks on documents, for a single named user.	OnBase: Requires an OnBase Named Client license. Requires a Workflow Server license (WFIPD1 or WFIPI1).	WWIPN1	$500 each

OnBase Application Enabler Modules

Please read the following prior to reviewing the Application Enabler Module licenses:

1. The application enabler can be either an annual or perpetual license. You cannot "mix and match" the two approaches, nor can you get credit for an annual license towards a perpetual license. Basically, whatever mode you begin with is the on you must keep.
2. Due to the variety of applications, either Hyland Software or you must verify that an application can be enabled prior to selling this module. Please make no assumptions.

Product Name	Product Description	OnBase / 3rd Party Requirements	Product Code	License Fee
Application Enabler - Annual	Provides image enabling to third-party software applications that are GUI, browser, or text-based.	OnBase: In order to access documents via the application enabler, you need one of the three OnBase Client licenses.	AEIAI1	$8,000 per year and per enabled application
Enterprise Application Enabler - Annual	Provides image enabling to third-party software applications that are GUI, browser, or text-based.	OnBase: In order to access documents via the application enabler, you need one of the three OnBase Client licenses.	AEIAI2	$25,000 per year for all applications
Application Enabler	Provides image enabling to third-party software applications that are GUI, browser, or text-based.	OnBase: In order to access documents via the application enabler, you need one of the three OnBase Client licenses.	AEIPI1	$15,000 per enabled application

		Due to the variety of applications, Hyland Software must verify, in writing, that an application can be enabled prior to selling this module. Please make no assumptions.		
Enterprise Application Enabler	Provides image enabling to third-party software applications that are GUI, browser, or text-based.	OnBase: In order to access documents via the application enabler, you need one of the three OnBase Client licenses. Due to the variety of applications, Hyland Software must verify, in writing, that an application can be enabled prior to selling this module. Please make no assumptions.	AEIPI2	$50,000 for all applications

OnBase Input Modules

Product Name	Product Description	OnBase / 3rd Party Requirements	Product Code	License Fee
COLD / ERM	Processes, indexes, and stores host/legacy application generated text files. Supports ASCII, PCL, AFP and DJDE natively.	OnBase: Includes a Workstation Client license (CTIPW1). To process PCL, AFP or DJDE natively, the respective OnBase Input Filter is required. 3rd Party: To process Metacode, third party conversion software is required to convert these formats to PCL.	CLIPW1	$10,000
Advanced COLD / ERM	Processes, indexes, and stores host/legacy application generated text files. Supports ASCII, PCL, AFP and DJDE natively. Uses multi-threaded technology with specific hardware requirements to maximize processing speeds.	OnBase: Includes a Workstation Client license (CTIPW1). To process PCL, AFP or DJDE natively, the respective OnBase Input Filter is required. 3rd Party: To process Metacode, third party conversion software is required to convert this format to PCL.	ACIPW1	$35,000
PCL Input Filter	Works in conjunction with OnBase COLD / ERM to process and store PCL data streams, enabling stored documents to retain original formatting features.	OnBase: Requires a COLD/ERM license (CLIPW1). Due to the variety of data streams, Hyland Software must verify that a PCL stream can be processed prior to selling this module. Please make no assumptions.	PCIPW1	$3,000
AFP Input Filter	Works in conjunction with OnBase COLD / ERM to process and store AFP data streams, enabling stored documents to retain original formatting features.	OnBase: Requires a COLD/ERM license (CLIPW1). Due to the variety of data streams, Hyland Software must verify that a AFP stream can be processed prior to selling this module. Please make	AFIPW1	$10,000

			no assumptions.		
DJDE Input Filter	Works in conjunction with OnBase COLD / ERM to process and store DJDE data streams, enabling stored documents to retain original formatting features.	OnBase: Requires a COLD/ERM license (CLIPW1). Due to the variety of data streams, Hyland Software must verify that a DJDE stream can be processed prior to selling this module. Please make no assumptions.	DJIPW1	$5,000
Document Import Processor	Imports documents (scanned or other) and their respective index information. This module is often used in conjunction with third party forms processing software as well as data conversions utilities.	OnBase: Includes a Workstation Client license (CTIPW1).	DPIPW1	$5,000
Advanced Document Import Processor	Imports documents (scanned or other) and their respective index information. This module is often used in conjunction with third party forms processing software as well as data conversions utilities. Uses multi-threaded technology with specific hardware requirements to maximize processing speeds.	OnBase: Includes a Workstation Client license (CTIPW1).	ADIPW1	$20,000
Tag Import Processor – XML	Processes, indexes, and stores XML format files.	OnBase: Includes a Workstation Client license (CTIPW1).	XMIPW1	$7,000
Subscription Server	Automatically captures and stores e-mail messages and attachments directly from Microsoft Exchange.	OnBase: Includes a Workstation Client license (CTIPW1). idsMail® Universal Mail Server must be installed on each workstation that uses Subscription Server. This is included with OnBase. 3rd Party: Microsoft Exchange using Outlook 97+ using Microsoft Exchange version 5.0+.	SSIPW1	$10,000
Right Fax Import Integration	Provides the ability to specify how fax documents are configured for automatic import into OnBase upon receipt at the RightFax Server.	OnBase: Includes a Workstation Client license (CTIPW1). 3rd Party: Requires version 8.5 or higher of RightFax software.	RFIPW1	$6,000

Cardiff Liquid Office Integration	Provides the ability to store forms created in Cardiff Liquid Office.	OnBase: Includes a Workstation Client license (CTIPW1). 3rd Party: Requires version 2.1 or higher of Cardiff Liquid Office software.	LOIPI1	$10,000
Remittance Processor	Provides the ability to identify remittance information (check images, remittance slips, and financial information) from a remittance text file and store the information within the OnBase document repository.	OnBase: Includes a Workstation Client license (CTIPW1). Hyland provides processing for files from IBM, Banctec, Unisys, NCR and other formats including COFF. All files must be sent to Hyland for verification.	RPIPW1	$20,000
Statement Designer	Provides customers the ability to create better looking, more functional and customer data-specific statements. Through a point-and-click, menu-driven configuration, the user defines what data to include, the data layout and formatting options, and graphical elements-logos, pictures, charts and messaging.	OnBase: Requires a COLD/ERM license (CLIPW1).	SCIPW1	$10,000

OnBase E-Form Modules

Product Name	Product Description	OnBase / 3rd Party Requirements	Product Code	License Fee
E-Forms	Provides the ability to complete, index, and store HTML based documents (forms) from the OnBase Client interface using an HTML form template.	3rd Party: Requires Microsoft IE 5.0+	FMIPI1	$10,000
Mobile E-Forms Server	Provides Mobile E-Forms submission and synchronization capabilities from portable devices (e.g. laptops).	OnBase: Requires a Mobile E-Forms Client license (MEIPC1). Requires a license to the E-Forms module (FMIPI1). In order to store E-forms you need one of the three OnBase Client licenses. 3rd Party:	MEIPI1	$6,000

		Requires Microsoft IIS 4.0 or greater in a Microsoft Windows NT or Windows 2000 platform.		
Mobile E-Forms Client	Provides the ability to complete, index, and store HTML based documents (forms) from a mobile device (e.g. laptop) using an HTML form template.	OnBase: Requires a Mobile E-Forms Server license (MEIPI1).	MEIPC1	$300

OnBase Imaging Modules

Please read the following prior to reviewing the Imaging Module licenses:

1. If you license the first copy of a Production, ISIS, or Disconnected Scanning module, you still enjoy the "second and beyond" tier if you purchase a second, different scan method. For example, if a customer has two scanners, one Kofax and one ISIS, you would license the Production Document Imaging module ($5,000) for the Kofax scanner and then license the "second and beyond" license for ISIS ($2,000).
2. Desktop Document Imaging only supports TWAIN devices.
3. The 3rd party forms capture integrations listed below are institutional licenses.

Product Name	Product Description	OnBase / 3rd Party Requirements	Product Code	License Fee
Production Document Imaging	Scans (digitizes) paper documents using TWAIN or Kofax compatible devices. Advanced features include distributed capture and indexing, image enhancement, bar code recognition (Kofax), blank page separation and auto-enabled indexing.	OnBase: Includes a Workstation Client license (CTIPW1). 3rd Party: If utilizing Kofax, the Kofax software or a Kofax image processing board is required.	DIIPW1 DIIPW2	$5,000 for first $2,000 for second and beyond
ISIS Document Imaging	Scans (digitizes) paper documents using ISIS compatible devices. Advanced features include distributed capture and indexing, image enhancement, bar code recognition (Kofax), blank page separation and auto-enabled indexing.	OnBase: Includes Workstation Client license (CTIPW1). 3rd Party: Utilizes ISIS toolkit, which Hyland provides.	ISIPW1 ISIPW2	$5,000 for first $2,000 for second and beyond
Disconnected Scanning Module	Works in conjunction with Web server to provide users with a robust document capture solution that is used while disconnected from OnBase. Supports advanced document processing features such as deskew, despeckle, and barcode recognition.	3rd Party: The Disconnected Scanning module requires the use of a Kofax compliant scanner and uses the Adrenaline image-processing interface. Both the software and hardware Adrenaline platforms are	DSIPW1 DSIPW2	$5,000 for first $2,000 for second and beyond

		supported.		
Desktop Document Imaging	Scans paper documents using only TWAIN compatible devices.	OnBase: Requires an OnBase Client license.	AIIPW1	$500 for ≤15 pages per minute
			AIIPW2	$1,000 for ≤30 pages per minute
			AIIPW3	$1,500 for >30 pages per minute
Web Scanning Named User	Provides low-volume, ad-hoc, TWAIN based document scanning capability to the Web Client.	OnBase: Requires a valid Web Server license (WTIPI1). Requires an OnBase Client license. 3rd Party: Clients supported under Windows 98, NT and 2000 (is not supported under XP without addition of additional third-party controls) Requires a supported client-side Web browser.	WSIPN1	$500
Front Office Scanning Module	Distributed scanning from non-OnBase workstations and a departmental scanning console station. Scanned files and indexing data are uploaded across the Web when a connection is available to an OnBase Web Server for archiving.	OnBase: Requires an Application Enabler license (AEIAI1 or AEIAI2).	FOIPW1	$1,000
Anydoc OCR for Forms Integration	Allows documents and associated keyword values to be archived directly into OnBase as an integrated step in the OCR for Forms document capture process.	OnBase: Includes a Workstation Client license (CTIPW1).	OFIPI1	$3,500
Cardiff TELEform Integration	Provides the ability to immediately make available image files of the forms that were exported to OnBase in a real-time fashion from TELEform. Users will be able to use OnBase for retrieving, viewing, text searching, annotating, cross-referencing, revisioning, highlighting, printing, faxing and emailing documents online.	OnBase: Includes a Workstation Client license (CTIPW1). 3rd Party: Requires version 8.1 of the Cardiff TELEform software.	CRIPI1	$3,500
ReadSoft Eyes & Hands Integration	Provides the ability to archive selected batches of forms and invoices generated by Eyes & Hands for Forms & Invoices, while also providing retrieval access to other previously archived documents.	OnBase: Includes a Workstation Client license (CTIPW1).	RDIPI1	$3,500
Captiva Input Accel Integration	Allows documents and associated keyword values to be archived directly into OnBase as an integrated step in the	OnBase: Includes a Workstation Client	IAIPI1	$3,500

	InputAccel document capture process.	license (CTIPW1).		
Kofax Ascent Capture Integration	Kofax Ascent capture provides data capture, document capture and internet-based front-end capture solution for the OnBase system. OnBase archives image objects supplied by Ascent Capture within the specified document types assigned to each document class.	OnBase: Includes a Workstation Client license (CTIPW1). 3rd Party: Requires version 5.5 of the Ascent Capture software.	KXIPI1	$3,500 (subject to change based on current negotiations with Kofax)
Top Image Systems AFPSPRO Integration	Using this integration, documents captured with AFPSPro can be easily archived into the OnBase document management system.	OnBase: Includes a Workstation Client license (CTIPW1).	TIIPI1	$3,500
Lawson Integration for AP	Provides a customized Application Enabler configured for Lawson AP.	OnBase: Requires an OnBase Client license.	LWIPI1	$15,000
PeopleSoft V.8 Dual Window Indexer	Provides the ability to do Image-based posting of invoices to PeopleSoft and requires no additional data entry to store documents to OnBase.	OnBase: Requires an OnBase Client license.	DWIPI1	$15,000
Signature Pad Interface (TWAIN)	Allows TIFF images in OnBase to be signed and the original image altered with the signature that is scratched on a Penware device.	OnBase: Requires an OnBase Client license.	PWIPW1	$6,000
Image Segment Archiver	Provides the ability to divide an image in a scan queue into multiple OnBase documents by allowing the user to select sections of the image and archive each selected section to a separate OnBase document.	OnBase: Requires an OnBase Client license. Requires an OnBase production imaging license.	EBIPI1	$4,000

OnBase WorkView Modules

Product Name	Product Description	OnBase / 3rd Party Requirements	Product Code	License Fee
WorkView	Provides the ability to create custom applications in OnBase to track issues from start through resolution. Supports optional attachment of OnBase documents and user-defined events to issues. Configuration tool allows user to define custom database tables, screens and views.	OnBase: Requires a WorkView Client license (RMIPC1) or (RMIPW1) for each user. Requires an OnBase Client license for accessing/attaching documents. 3rd Party: Requires a supported SQL DBMS.	RMIPI1	$10,000
WorkView Concurrent Client	Provides the ability to create custom applications in OnBase to track issues to resolution. Supports optional attachment of OnBase documents and user-defined events to issues. Configuration tool allows user to define custom database tables, screens and views.	OnBase: Requires a WorkView Server license (RMIPI1). Requires an OnBase Client license for accessing/attaching documents.	RMIPC1	$1,000 each
WorkView Workstation	Provides the ability to create custom applications in OnBase	OnBase:	RMIPW1	$500 each

Client	to track issues to resolution. Supports optional attachment of OnBase documents and user-defined events to issues. Configuration tool allows user to define custom database tables, screens and views	Requires a WorkView Server license (RMIPI1). Requires an OnBase Client license for accessing/attaching documents.		
WorkView Named Client	Provides the ability to create custom applications in OnBase to track issues to resolution. Supports optional attachment of OnBase documents and user-defined events to issues. Configuration tool allows user to define custom database tables, screens and views	OnBase: Requires a WorkView Server license (RMIPI1). Requires an OnBase Client license for accessing/attaching documents.	RMIPN1	$500 each

OnBase Full Text Modules

Please read the following prior to reviewing the Full Text Module licenses:

1. In order to convert image documents to a text rendition for the purpose of full text, the OCR module would be required
2. OnBase can utilize either the Verity or Microsoft full text engines. Please make sure you understand the user requirements prior to selecting which module to license.

Product Name	Product Description	OnBase / 3rd Party Requirements	Product Code	License Fee
Verity Full Text Indexing Server	Provides integration with Verity to provide advanced Full Text searches for words or phrases that exist within documents stored in OnBase. These words or phrases can exist in COLD documents, text renditions of image documents (OCRed images), and many 3rd party application documents. Can perform fuzzy searches, wildcard searches, stemming searches, thesaurus searches and searches combining full-text and keywords on all document types.	OnBase: In order to access the full text documents you need one of the three OnBase Client licenses as well as a Verity Full Text Indexing Client licenses (VTIPC1 or VTIPW1). (Includes version 4.5.1 or greater of the Verity K2 Server software.) 3rd Party: Requires NT Server 4.0 or Win 2000 Server with Internet Information Services (IIS) installed.	VTIPI1	$10,000
Verity Full Text Indexing Concurrent Client	Provides the ability to retrieve full text data stored in Verity Full Text collections. Verity Full Text can index OCR images, COLD text documents, Adobe PDF documents, Microsoft Office documents, WordPerfect documents, HTML documents and many others.	OnBase: Requires one of the three OnBase Client licenses. Requires a Verity Full Text Indexing Server license (VTIPI1).	VTIPC1	$300 each
Verity Full Text Indexing Named User Client	Provides the ability to retrieve full text data stored in Verity Full Text collections. Verity Full Text can index OCR images, COLD text documents, Adobe PDF documents,	OnBase: Requires an OnBase Named Client license.	VTIPN1	$150 each

	Microsoft Office documents, WordPerfect documents, HTML documents and many others. Valid for a single named user logged into one workstation at a time.	Requires a Verity Full Text Indexing Server license (VTIPI1).		
Verity Full Text Indexing Workstation Client	Provides the ability to retrieve full text data stored in Verity Full Text collections. Verity Full Text can index OCR images, COLD text documents, Adobe PDF documents, Microsoft Office documents, WordPerfect documents, HTML documents and many others.	OnBase: Requires an OnBase Workstation Client license. Requires a valid Verity Full Text Indexing Server license (VTIPI1).	VTIPW1	$150 each
Verity Migration Tool	Provides a tool to convert from Microsoft Full Text Indexing Server to Verity Full Text Indexing Server. All data that resides in Microsoft Full Text catalogues will be migrated to Verity Collections with this tool.	OnBase: Requires Verity Full Text Indexing Server license (VTIPI1) and Verity Full Text Indexing Clients (VTIPC1 or VTIPW1)	VTIPM1	$3,000
Microsoft Full Text Indexing Server	Provides advanced searches for words or phrases that exist within documents stored in OnBase. These words or phrases can exist in COLD documents, text renditions of image documents (OCRed images), and certain 3rd party application documents (MS Word, WordPerfect®, MS Excel or PDF). Can perform searches using Boolean operators, inflectional searches (finding variations of a word) and searches combining full-text and keywords.	OnBase: In order to access the full text documents you need one of the three OnBase Client licenses as well as a Microsoft Full Text Indexing Client license (TXIPC1 or TXIPW1). 3rd Party: Requires NT Server 4.0 with Microsoft Index Server (NT Option Pack) and IE 4.0+.	FXIPI1	$5,000
Microsoft Full Text Indexing Concurrent Client	Provides the ability to retrieve full text data stored in an OnBase Full Text database. Full Text can index OCR images, COLD text documents, Adobe PDF documents, Microsoft Word documents, and Microsoft Excel documents.	OnBase: Requires one of the three OnBase Client licenses. Requires a Microsoft Full Text Indexing Server license (FXIPI1).	TXIPC1	$200 each
Microsoft Full Text Indexing Named User Client	Provides the ability to retrieve full text data stored in an OnBase Full Text database. Full Text can index OCR images, COLD text documents, Adobe PDF documents, Microsoft Word documents, and Microsoft Excel documents. Valid for a single named user logged into one workstation at a time.	OnBase: Requires an OnBase Named Client license. Requires a Microsoft Full Text Indexing Server license (FXIPI1).	TXIPN1	$100 each
Microsoft Full Text Indexing Workstation Client	Provides the ability to retrieve full text data stored in an OnBase Full Text database. Full Text can index OCR images, COLD text documents, Adobe PDF documents, Microsoft Word documents, and Microsoft Excel documents.	OnBase: Requires an OnBase Workstation Client license. Requires a Microsoft Full Text Indexing Server license (FXIPI1)	TXIPW1	$100 each

OnBase Output Modules

Product Name	Product Description	OnBase / 3rd Party Requirements	Product Code	License Fee
CD Authoring	Provides the ability to utilize CD-R storage for data backups or document exporting/publishing.	OnBase: Requires an OnBase Client license. Minimum hardware: Please visit www.teamonbase.com for latest requirements.	CDIPW1	$1,000
DVD Authoring	Provides the ability to utilize DVD storage for data backups or document exporting/publishing.	OnBase: Requires an OnBase Client license. Minimum hardware: Please visit www.teamonbase.com for latest requirements.	DVIPW1	$2,000
Automated CD Authoring	Provides the ability to automatically create backup CD-Rs from OnBase using the Rimage system.	OnBase: Includes a Workstation Client license (CTIPW1). 3rd Party: Rimage PC Unit and software required. Minimum hardware: Please visit www.teamonbase.com for latest requirements.	AAIPW1	$5,000
Automated DVD Authoring	Provides the ability to automatically create backup DVDs from OnBase using the Rimage system.	OnBase: Includes Workstation Client (CTIPW1). Includes an Automated CD Authoring license (AAIPW1). 3rd Party: Rimage PC Unit and software required. Minimum hardware: Please visit www.teamonbase.com for latest requirements.	AVIPW1	$8,000
Automated CD Publishing		1 – 100 CD Publishing Orders	ADIPC1	$5,000

		Additional blocks of 100 Publishing Orders	ADIPC2	$4,000 each
		OnBase: Requires an OnBase Client license. Requires Automated CD Authoring (AAIPW1), Export (EXIPC1) and Publishing (PBIAI1). 3rd Party: Rimage PC Unit and software required.		
KOM Optistorm Integration	The KOM integration provides the ability to create and establish universal naming convention (UNC) paths for KOM directly within the Configuration module of OnBase. This eliminates formerly required duplicate effort and possible entry errors in creating and verifying the UNC path with KOM and then re-entering the path into OnBase.	3rd Party: Requires Microsoft Windows NT Server 4.0 or Windows 2000 Server at the server level and Windows NT, Windows 2000 or Windows 9X at the workstation level. Requires KOM OPTISTORM software.	KMIPI1	$4,000
Publishing	Allows an end user to distribute OnBase runtime units in order to retrieve exported OnBase documents, creating a self-contained OnBase system for distribution. This is a renewable annual license.	OnBase: Requires an OnBase Client license. Requires Export (EXIPC1). If Publishing to CD or DVD, requires the respective Authoring module (CDIPW1 or DVIPW1). 3rd Party: Requires Sybase SQL Anywhere restricted run-time database license, and Sybase SQL Anywhere standalone database (version 5.504, 7.x or 8.x)	PBIAI1	$2,000 per year
Export	Exports documents and their respective indexes out of an OnBase system. These documents and indexes can be imported into another OnBase system or used in conjunction with the OnBase Publishing module.	OnBase: Requires an OnBase Client license. If Exporting to CD, requires CD Authoring license (CDIPW1). 3rd Party: Requires standalone Sybase SQL Anywhere 5.5/5.0, or 7.0 or Sybase	EXIPC1	$5,000

		Adaptive Server Anywhere 8.0.		
Exception Reports	Creates reports that can identify missing or aged documents.	OnBase: Requires an OnBase Client license.	ERIPI1	$4,000
ACH Generator	Creates an ACH file that conforms with the NACHA format for Electronic Funds Transfer (EFT).	OnBase: Requires an OnBase Client license. Before selling this module, discussions must be held with Hyland to verify the application being proposed. All proposed applications must be approved by Hyland in writing. Make no assumptions.	AHIPW1	$20,000
Print Distribution	Provides scheduled print back services for remote locations.	OnBase: Requires an OnBase Client license.	PDIPW1	$3,000
Batch OCR	Converts images to text in order to facilitate text searching and/or full text indexing.	OnBase: Requires an OnBase Client license.	OCIPW1	$1,000
Image Statements	Prints primary documents (usually statements) with supporting documents in a batch process or on an ad hoc basis. The number of statements processed in a month determines the required licensing.	1 – 10,000 statements per month 10,001 – 50,000 statements per month 50,001+ statements per month Sold in blocks of 1,000. Requires an OnBase Client license.	ISIPI1 ISIPI2 ISIPI3	$1.50 per statement $1.00 per statement $ .50 per statement
Document Distribution	Automatically delivers previously rendered Image Statements electronically to designated recipients via fax, e-mail, CD or web presentment.	OnBase: Requires Image Statement license (ISIPIx). CD Publishing distribution requires: • Automated CD Authoring, Export and Publishing (AAIPW1, EXIPC1, PBIAI1) • Also requires additional 3rd party components listed below. 3rd Party: Fax distribution requires WinFax Pro (v 8.0+). E-mail distribution requires Microsoft Exchange Server.	DDIPI1	$4.00 per recipient

		URL notification distribution requires Web Server (WTIPW1) and Microsoft Exchange Server. CD Publishing distribution requires: - Rimage PC unit and software - Sybase SQL Anywhere restricted run-time database license - Sybase SQL Anywhere standalone database (Sybase SQL Anywhere versions 5.504, 7.x or 8.x are supported) Sold in blocks of 250 with a minimum initial purchase of 4 blocks (1,000). To determine price: Recipients x $4.00 = Price Note: Price is not a monthly fee or annual fee. The above formula determines the perpetual cost of the license.		
Document Retention	Manages the retention and disposition of stored documents according to pre-defined business rules, typically involving the passage of time or the occurrence of an event allowing for automatic destruction and/or removal from the OnBase document repository.	OnBase: Requires an OnBase Client license.	DRIPI1	$9,000

Revision Date 8/11/2003

OnBase COLD-Only Modules

Please read the following prior to reviewing the COLD-Only licenses:

1. These modules are for a COLD-only system. No other type of file can be processed into this system.
2. You are still required to license a COLD/ERM license (CLIPW1) in order to process documents into the system.
3. The only type of client available is a concurrent client and there are no tiers available. Other modules that revolve around accessing the COLD documents can be used in conjunction with a COLD-Only system, but they will consume a concurrent license as well.
4. If a customer wishes to add functionality to their COLD-only system, they must pay the difference between the COLD-Only Multi-User server module and the regular Multi-User server module (difference is $3,000). They must also pay the difference between the COLD-Only Concurrent Client and a regular Concurrent Client for each client licensed. (difference would be $600 x # of clients). Be advised that depending on the number of clients, the addition of functionality could be a sizable investment and maintenance will increase.

Product Name	Product Description	OnBase / 3rd Party Requirements	Product Code	License Fee
COLD-Only Multi-User Server	Provides utilities, OnBase Configuration, Basic Text Search and Print Servers, and a License to use the copyrighted OnBase Database in a single institution, multi-user environment for only COLD (text) documents.	OnBase: Required for each Institution and each OnBase Database within that Institution. 3rd Party: Requires a supported SQL DBMS.	ELIPI1	$2,000
COLD-Only Concurrent Client	Provides retrieval, viewing, printing, and management of COLD documents. Concurrent license lease begins upon Client login/connection and ends when user closes the Client or 5 minutes, whichever is later. Both a thick or thin client can use this license.		ELIPC1	$600 each

OnBase Image-Only Modules

Please read the following prior to reviewing the Image-Only licenses:

1. These modules are for an Image-only system. No other type of file can be processed into this system.
2. You are still required to license one of the many document imaging modules in order to process image documents into the system. (You may use the DIP or other such processes to process in image documents)
3. The only type of client available is a concurrent client and there are no tiers available. Other modules that revolve around accessing the image documents can be used in conjunction with an Image-Only system, but they will consume a concurrent license as well.
4. If a customer wishes to add functionality to their Image-only system, they must pay the difference between the Image-Only Multi-User server module and the regular Multi-User server module (difference is $3,000). They must also pay the difference between the Image-Only Concurrent Client and a regular Concurrent Client for each client licensed. (difference would be $600 x # of clients). Be advised that depending on the number of clients, the addition of functionality could be a sizable investment and maintenance will increase.

Product Name	Product Description	OnBase / 3rd Party Requirements	Product Code	License Fee
Image-Only Multi-User Server	Provides utilities, OnBase Configuration, Print Servers, and a License to use the copyrighted OnBase Database in a single institution, multi-user environment for only image documents.	OnBase: Required for each Institution and each OnBase Database within that Institution. 3rd Party: Requires a supported SQL DBMS.	ELIPI2	$2,000
Image-Only Concurrent Client	Provides retrieval, viewing, printing, and management of image documents. Concurrent license lease begins upon Client login/connection and ends when user closes the Client or 5 minutes, whichever is later. Both a thick or thin client can use this license.		ELIPC2	$600 each

OnBase API

Product Name	Product Description	OnBase / 3rd Party Requirements	Product Code	License Fee
Archival API	Provides the ability to archive documents from third party systems into the OnBase system.	OnBase: Requires an OnBase Client license.	ARIPW1	$5,000
Reverse API	Provides the ability for OnBase to retrieve information or documents from third party applications.		RVIPI1	$10,000 per application
Query API	Provides the ability to query for documents within the OnBase repository from third party applications. **Note: This is NOT a Web Server client licensing.**	A query is considered a search for a document or set of documents through the API. If you are running the OnBase client or OnBase Core as an API broker you receive 50 queries per hour at no cost. Anything beyond 50 queries per hour on a single workstation or server requires this module.	APIPQ1 APIPQ2	$10,000 for initial 500 queries per hour $8,000 for additional blocks of 500 queries per hour
Custom Web Indexing Platform	This framework allows an integrator to create a custom indexing component for the web, integrated with OnBase.	OnBase: Requires the Web Server License (WTIPI1). Requires an OnBase Client license. 3rd Party: Requires Microsoft IIS 4.0 or higher Web Server is only for Microsoft Windows NT or Windows 2000 family of operating systems.	WIIPI1	$4,000

OnBase Annual Maintenance

Product Name	Product Description	OnBase Requirements	Product Code	License Fee
Annual Maintenance	Entitles the customer to: • All upgrades and enhancements of the licensed modules of the software commercially released by Hyland to its end users generally during the term of the Software Maintenance Agreement. If no Software Maintenance Agreement is purchased and remains in force, upgrades and enhancements are available only if the licensee pays the full license fees then in effect for the upgraded or enhanced modules. • Error corrections (fixes correcting any non-conformity of the software to the description of functionality set forth in current documentation published by Hyland. • Access to the solution provider's telephone help desk. In addition, in the case of emergency situations only that arise outside of the solution provider's regular support hours, the customer may call Hyland's telephone help desk on a 24 -7 basis via pager and Hyland's technical support paging system.	Hyland Software charges a 10% maintenance reinstatement fee for any lapse in maintenance. (That means 10% of the annual maintenance fee from the last paid maintenance renewal year.) This is in addition to paying maintenance for the lapse period. .	MAINT1	18% of the then current list price for all licensed modules
Annual Maintenance	Entitles the customer to: • Same as MAINT1 above.	Hyland Software charges a 10% maintenance reinstatement fee for any lapse in maintenance. (That means 10% of the annual maintenance fee from the last paid maintenance renewal year.) This is in addition to paying maintenance for the lapse period.	MAINTX	Contractually agreed upon maintenance fee, usually from enterprise or similar license arrangement)
Annual Maintenance Reinstatement	Hyland Software charges a 10% maintenance reinstatement fee for maintenance that lapses. (That means 10% of the annual maintenance fee for the license purchased.) This is in addition to paying maintenance for the lapse period.		MAINTR	10% of the annual maintenance fee + annual maintenance for the lapse period

Revision Date 8/11/2003

OnBase Educational Training for End Users

The following guidelines apply to OnBase Educational Training provided by Hyland Software:

1. Solution Providers receive a 20% discount if the Solution Provider sells the training and submits a purchase order to Hyland.
2. Solution Providers and End Users are responsible for travel and expense for training whether it takes place at Hyland or on site.
3. Hyland reserves the right to cancel a class if there are less than 6 attendees registered 14 days prior to the class.
4. For complete details on all End User training classes, including calendar of classes, curriculum, payments, exam measurement, cancellations, and hotel and transportation information, please visit the Solution Provider extranet at www.onbase.com under Services | Education.

Product Name	Product Description	Prerequisites	Product Code	Fee
System Administrator	Instructs students how to manage and maintain their OnBase system. Hand-on labs provide valuable experience in security, adding and removing indexes, system structure, and data storage systems. This class covers the features and functionality of the core OnBase modules including COLD, Document Imaging, and Document Import Processor. In addition, there is discussion concerning managing databases, Workflow, CD Authoring, Export, and Publishing. Duration: 4 days	Students registering for this class must have had the OnBase system installed for at least one (1) month prior to attending. Students must satisfactorily complete the OnBase Pre-installation web-based training course prior to attending the course.	TRSYS1 TRSYS2	$1,500 per attendee at Hyland $2,000 per day at End User site, plus $100 per person, plus T&E
Advanced System Administrator	Provides students a framework in which system administrators can develop and hone their OnBase skills. This class was developed as a result of interviews of OnBase system administrators. Subject matters will include a more in-depth examination of the OnBase database, security issues, optimizing the modules already used or not used, improving efficiency of OnBase processes, setup and use of advanced modules, and learning how to leverage the thin client. Duration: 4 days	Students registering for this class must have had attended and passed the System Administrator training.	TRSYS3	$1,500 per person at Hyland
Introduction to Workflow for System Administrators	Teaches students the functions of an OnBase Workflow from an administration perspective. Students will focus on utilizing the workflow interface as well as modify existing workflows. The class will also explore the generation of new workflow processes and incorporating them into existing workflow configurations. Students will also learn how to troubleshoot a workflow installation. Please Note: Students registering for this class should have a background in programming or strong technical background	Students registering for this class must have attended and passed the System Administrator training.	TRWFE1	$1,500 per person at Hyland

	using flow-chart applications. Duration: 4 days			
Advanced Workflow for System Administrators	Exposes students to the latest enhancements to OnBase Workflow, how to optimize workflow processes, VB scripts, HTML forms, and multiple and function life cycles. Duration: 4 days	Students registering for this class must have attended System Administrator training and Workflow for System Administrators.	TRWFE2	$1,500 per person at Hyland
End User Client	On-site		TREND1	$2,000 per day at End User site, plus $50 per person, plus T&E

OnBase BackStop Data Recovery Services

The following guidelines apply to OnBase Educational Training provided by Hyland Software:

1. Solution Providers can opt for either 40% discount on the initial order or 10% of ongoing fees.

Product Name	Product Description	Prerequisites	Product Code	Fee
BACKSTOP Database Validation Service	Monthly validation of OnBase database backup. Service includes restoration of database from backup media and validation that all database components are present and not defective. An electronic report of the results is provided at completion of validation. Customer's backup media is returned at customer's expense at completion of validation.	Backup media supported: 8mm/CD/DVD/DLT/SLDT Requires MS SQL Server v 7.0 or higher. Requires OnBase version 3.5.3 or higher. Price quoted is for database size of 20GB or less. Incremental fee for each additional 20GB	RMMADA RQMADA EDMADA	$1800 per year $1200 per year $50.00 per 20 Gigs per service interval
BACKSTOP Monthly Database Validation and Storage Service	Monthly validation of OnBase database backup. Service includes restoration of database from backup media and validation that all database components are present and not defective. An electronic report of the results is provided at completion of validation. Customer's backup media is stored and maintained by Hyland Software at completion of validation.	Backup media supported: 8mm/CD/DVD/DLT/SLDT Requires MS SQL Server v 7.0 or higher. Requires OnBase version 3.5.3 or higher. Price quoted is for database size of 20GB or less	SMMADA SQMADA EDMADA	$2200 per year $1500 per year $50.00 per 20 Gigs per service interval
BACKSTOP Pull and Ship Service	Pull 8mm/CD/DVD backup media from Hyland Software storage and ship to customer. Service includes shipping and handling.	Requires purchase of SMMADA or SQMADA.	PTSEDT	$25.00 per storage unit
BACKSTOP Monthly Platter Validation and CD Media	Monthly Validation of CD platter copy and storage at Hyland Software for 3-Year retention period. An electronic report of the results is provided at completion of validation.	For 3-Year retention period. For 5-Year retention period. For 10-Year retention period. Requires purchase of SMMADA or SQMADA.	3YMADC 5YMADC TYMADC	$40.00 per platter $60.00 per platter $80.00 per platter
BACKSTOP Monthly Platter Validation and DVD Media	Monthly Validation of DVD platter copy and storage at Hyland Software. An electronic report of the results is provided at completion of validation.	For 3-Year retention period. For 5-Year retention period.	3YMADD 5YMADD	$65.00 per platter $85.00 per platter

		For 10-Year retention period. Requires purchase of SMMADA or SQMADA.	TYMADD	$100.00 per platter
BACKSTOP Copy and Return Service – CD Media	Pull CD platter copy from Hyland Software storage, make a copy and ship it to customer. Service does not include shipping and handling.	Requires purchase of 3YMADC, 3YMADD, 5YMADC, 5YMADD, TYMADC or TYMADD.	CPSEDC	$25.00 per platter + Shipping & Handling
BACKSTOP Copy and Return Service – DVD Media	Pull DVD platter copy from Hyland Software storage, make a copy and ship it to customer. Service does not include shipping and handling.	Requires purchase of 3YMADC, 3YMADD, 5YMADC, 5YMADD, TYMADC or TYMADD.	DPSEDD	$45.00 per platter + Shipping & Handling
BACKSTOP Media Destruction Service	Once per year, all expired platter copy media are removed from storage and destroyed.	Requires purchase of 3YMADC, 3YMADD, 5YMADC, 5YMADD, TYMADC or TYMADD.	DDSEDA	$50.00 per destruction interval
BACKSTOP Media Removal Service	Once per year, all expired platter copy media are removed from storage and shipped to customer. Service does not include shipping and handling.	Requires purchase of 3YMADC, 3YMADD, 5YMADC, 5YMADD, TYMADC or TYMADD.	DSSEDA	$75.00 per year + Shipping & Handling
BACKSTOP Emergency On Site Recovery Service	Provides on site restoration of validated database and validated disk group platters extracted from Hyland storage. Restoration is performed at customer site by a Hyland Software technician. Includes up to 5 days of on site technician time.	Requires purchase of 3YMADC, 3YMADD, 5YMADC, 5YMADD, TYMADC or TYMADD.	ERMADA	$2,000 per year + Travel and Expenses
BACKSTOP Emergency Assisted On Site Recovery	Provides restoration of validated database and validated disk group platters extracted from Hyland storage onto a server at Hyland Software. Installation and deployment of server is performed at customer site by a Hyland Software technician. Includes up to 5 days of on site technician time and up to 14 days of usage of the server.	Requires purchase of 3YMADC, 3YMADD, 5YMADC, 5YMADD, TYMADC or TYMADD.	EAMADH	$4,000 per year + Travel and Expenses
BACKSTOP Emergency Hosted Recovery	Provides restoration of validated database and validated disk group platters extracted from Hyland storage onto a web server at Hyland Software. Includes up to 14 days of web server usage time.	Requires purchase of 3YMADC, 3YMADD, 5YMADC, 5YMADD, TYMADC or TYMADD On site Hyland technician support for 5 days requires purchase of ERMADA or EAMADH..	EHMADW	$3,000 per year

Revision Date 8/11/2003